

HunterDouglas Hospitality

Installation • Care



Duette® Honeycomb Shades
LightLock™ System for
PowerView® Motorization

CONTENTS

GETTING STARTED

LightLock™ Parts 1

Tools and Fasteners Needed 2

INSTALLATION

Install the Channels 3

Install the Brackets 6

Install the Shade 6

Test the Shade 7

Finish the installation 7

Apply D-seal (If Necessary) 8

CARE

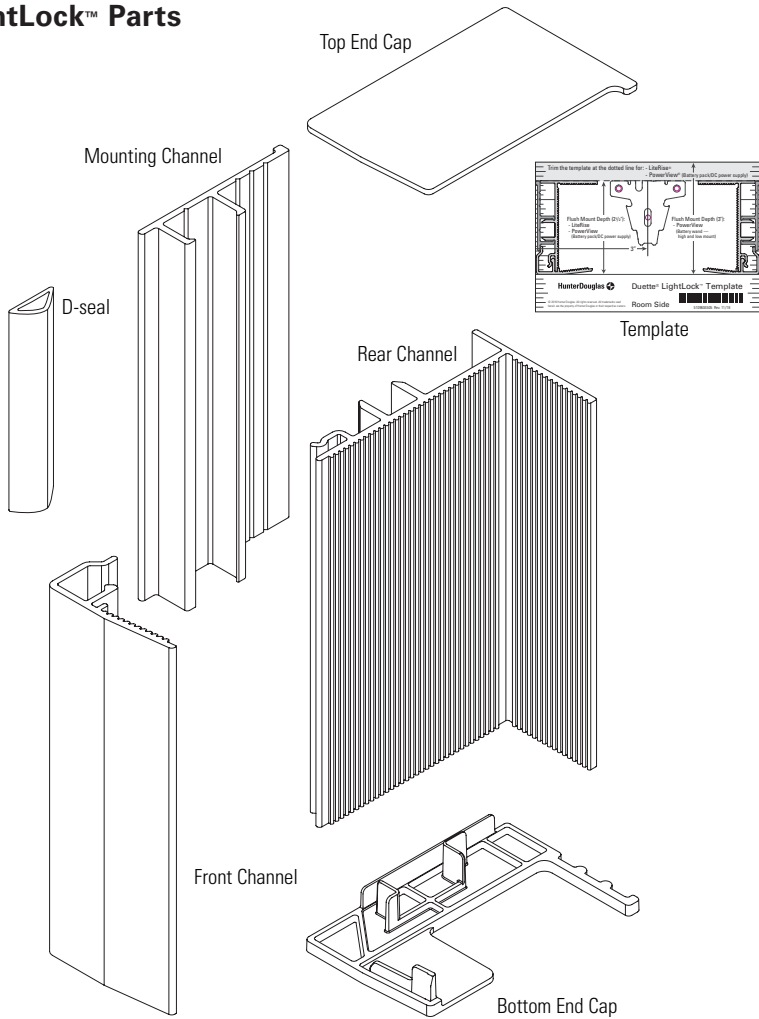
Removing the Shade (If Necessary) 9

Removing the Rear Channels (If Necessary) 9

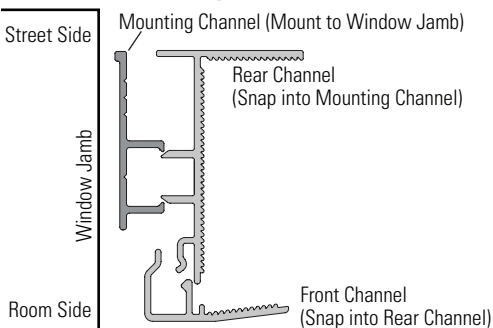
Questions?

Call Hunter Douglas Consumer Support at **1-888-501-8364**.

LightLock™ Parts



Channel Assembly (Top View)



GETTING STARTED

Thank you for purchasing Hunter Douglas Duette® Honeycomb Shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

Tools and Fasteners Needed

- 1" metal putty knife
- Flat blade and Phillips screwdrivers
- Level (laser level is recommended)
- Mallet
- Measuring tape and pencil
- Power drill, $\frac{3}{32}$ " drill bit, $\frac{5}{32}$ " drill bit, and $\frac{1}{4}$ " hex driver
- Scissors

In addition, you will need fasteners designed to work with your specific mounting surface(s).

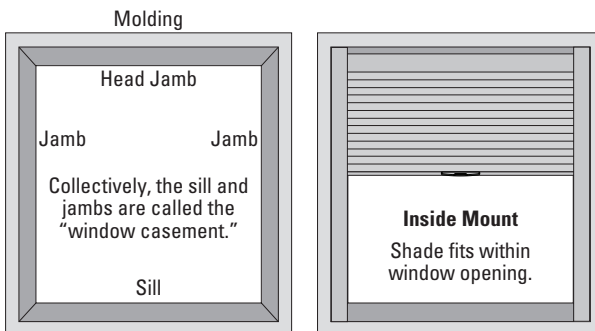
- **#6 Hex Head Screws (Provided).** $1\frac{1}{2}$ " screw is provided per installation bracket. Also, $1\frac{1}{2}$ " screws are provided for the mounting channels — the number of the screws provided depends on the length of the channels.



#6 x $1\frac{1}{2}$ "
Hex Head Screw
(Provided)

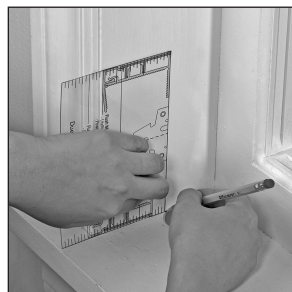
Mounting Type and Window Terminology

If the mounting channels and installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for these important steps, review the basic window terminology illustrated below. Note that LightLock™ system is only available for inside mount.



Install the Channels

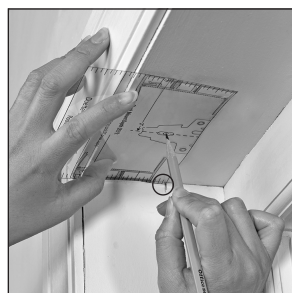
- Using the outline on the template, determine where to mount the side channel.
 - If your shade is PowerView® (battery pack/DC power supply), the minimum mounting depth for flush mount is 2½". Trim the template at the dotted line prior to use.
 - If your shade is PowerView (battery wand — high and low mount), the minimum mounting depth for flush mount is 3".
- Place the template at the bottom of the left side jamb and mark the rear edge of the template on the jamb.
 - This mark represents the rear edge of the mounting channel.



- Repeat this step for the top of the left jamb.

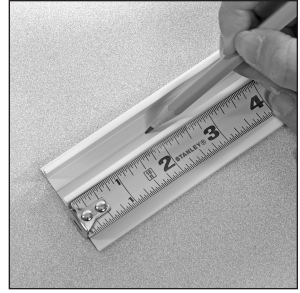


- Repeat above steps for the right jamb.
- Using the template, mark the location for the installation brackets on the head jamb.
 - Place the template in the top left corner of the window opening.
 - Line up the back edge of the template with the mark previously made on the side jamb.
 - Mark the center hole, if depth permits.
 - Repeat for the right side.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location.

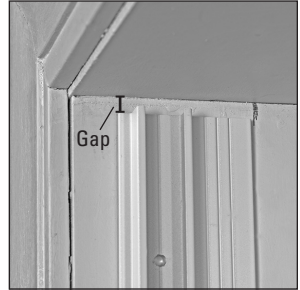


INSTALLATION

- Measure and mark the middle groove on each mounting channel starting at 2" from each end and make additional marks located approximately 18" apart.
- Drill the screw holes in the mounting channels using a $\frac{5}{32}$ " drill bit.

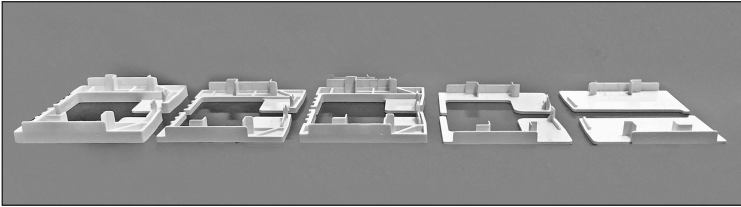


- Test fit the left mounting channel into the window opening.



- If the gap is greater than $\frac{1}{16}$ ", select the proper combination of top and bottom end caps to minimize the gap.

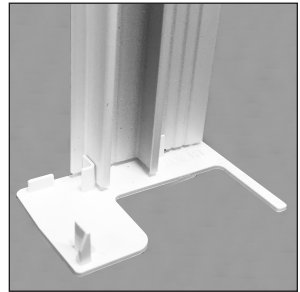
NOTE: D-seal on the top of the top end caps can be effective in reducing light gaps.



- Attach the end caps as shown and test fit to ensure a snug fit.



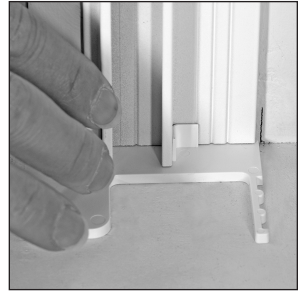
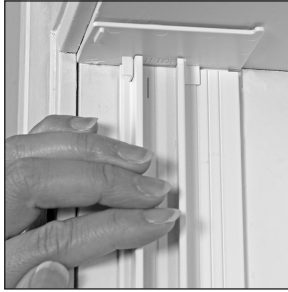
Top Left



Bottom Left

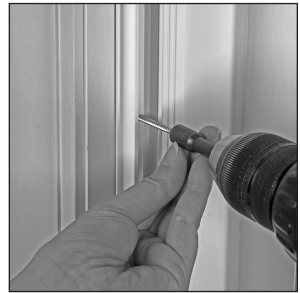
- Repeat for the right side.

- Place the mounting channel in the window opening, lining up the rear of the mounting channel to the marks previously made on the side jambs.



- Attach the mounting channel using the screws provided. Pre-drill holes with a $\frac{3}{32}$ " bit.

NOTE: D-seal on the back of the mounting channels can be effective in reducing light gaps.



- Repeat for opposite side.
- Remove the protective liner from the front and the rear channels.
- Snap the rear channel onto the mounting channel, starting at the bottom and working up to the top. Use a mallet if necessary.



INSTALLATION

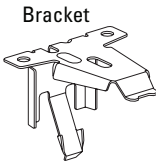
- Reach behind the rear channel and make sure there is no gap between the rear channel and the mounting channel.



- Repeat for opposite side.

Install the Brackets

- Your order will include the correct number of installation brackets for your shade width, as shown in the table.

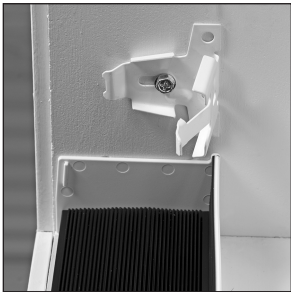


Shade Width	Brackets Required
12" – 36"	2
36 $\frac{1}{8}$ " – 72"	3
72 $\frac{1}{8}$ " – 108"	4
108 $\frac{1}{8}$ " – 144"	5
144 $\frac{1}{8}$ " – 174"	6

- Install the installation brackets.
 - Drill the screw holes already marked on the head jamb using a $\frac{3}{32}$ " drill bit.
- Use a level to check that the mounting surface is level. Shim the brackets if necessary.
- Attach the installation brackets using the screws provided.

IMPORTANT: The back edges of the installation brackets should line up with the back of the rear channel. If the brackets are closer to the window, move them forward.

IMPORTANT: The front edges of the installation brackets must be level and aligned. If mounting to a heavily textured surface, shim the brackets, if needed.



Install the Shade

- Refer to the appropriate page based on your order.
 - For PowerView® shades: see the Duette Honeycomb Shades PowerView Motorization instructions, page 10.

Test the Shade

- Test the operation. The shade should be evenly spaced from both rear channels and operate smoothly.
 - For PowerView® shades: use the programming button to test the operation and program the PowerView remote. Refer to the Duette Honeycomb Shades PowerView Motorization instructions

NOTE: If the channels interfere with the shade's operation, make sure the side channel is installed completely to the mounting channel.

Finish the installation

- Snap the front channel onto the rear channel, starting at the bottom and working up to the top. Use a mallet if necessary.

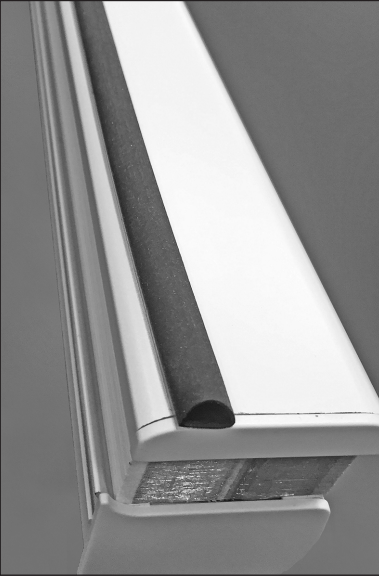


- Repeat for opposite side.
- Operate the shade once more to ensure the shade operates to your satisfaction.

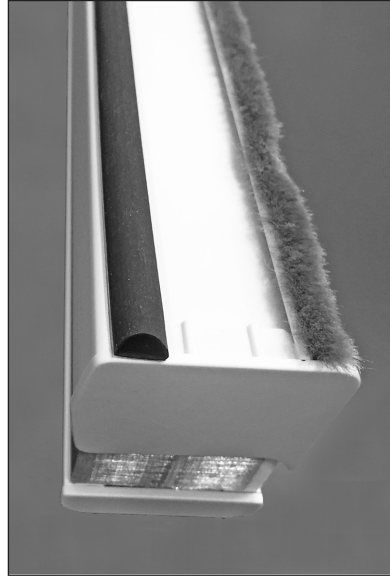
INSTALLATION

Apply D-seal (If Necessary)

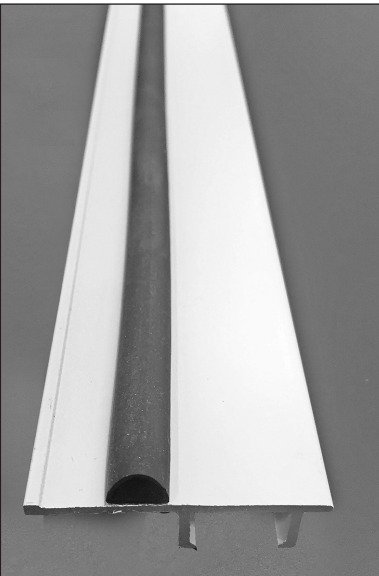
- We have provided adhesive-backed D-seal to reduce any light gaps created by uneven surfaces. Install this as needed to eliminate light gaps. Some recommended areas to apply D-seal include:



Entire width of the bottom rail



Entire width of the headrail



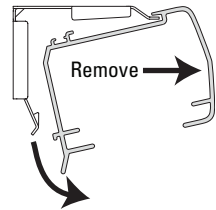
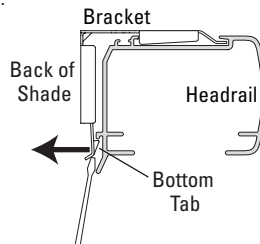
Between mounting channels and mounting surfaces

Removing the Shade (If Necessary)

- Start at the bottom of the front channel, pull the channel to separate from the mounting channel.

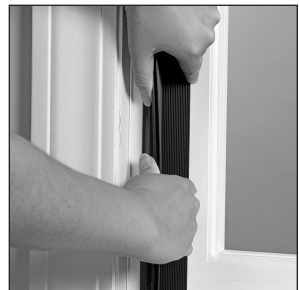
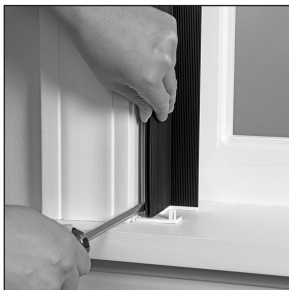


- Repeat for opposite side.
- Lower the shade approximately 4".
- While holding the headrail, push back on the bottom tab of the installation bracket with a flat blade screwdriver to release the bottom edge of the headrail.
- After releasing the bottom edge, roll the back of the headrail down and out from the bracket.



Removing the Rear Channels (If Necessary)

- After removing the front channels and the shade, grasp the corner of the rear channel and peel in wards. If necessary, use a wide flat blade screw driver or 1" putty knife between the mounting channel and the rear channel.



- Repeat for opposite side.

LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

HunterDouglas



hunterdouglas.com

